

Certification Report

CyberArk Privileged Access Manager – Windows Components including PSM v14.0.0.9, CPM v14.0.0.9 and PVWA v14.0.0.32

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Foreword

The Netherlands Scheme for Certification in the Area of IT Security (NSCIB) provides a third-party evaluation and certification service for determining the trustworthiness of Information Technology (IT) security products. Under this NSCIB, TrustCB B.V. has the task of issuing certificates for IT security products, as well as for protection profiles and sites.

Part of the procedure is the technical examination (evaluation) of the product, protection profile or site according to the Common Criteria assessment guidelines published by the NSCIB. Evaluations are performed by an IT Security Evaluation Facility (ITSEF) under the oversight of the NSCIB Certification Body, which is operated by TrustCB B.V. in cooperation with the Ministry of the Interior and Kingdom Relations.

An ITSEF in the Netherlands is a commercial facility that has been licensed by TrustCB B.V. to perform Common Criteria evaluations; a significant requirement for such a licence is accreditation to the requirements of ISO Standard 17025 "General requirements for the accreditation of calibration and testing laboratories".

By awarding a Common Criteria certificate, TrustCB B.V. asserts that the product or site complies with the security requirements specified in the associated (site) security target, or that the protection profile (PP) complies with the requirements for PP evaluation specified in the Common Criteria for Information Security Evaluation. A (site) security target is a requirements specification document that defines the scope of the evaluation activities.

The consumer should review the (site) security target or protection profile, in addition to this certification report, to gain an understanding of any assumptions made during the evaluation, the IT product's intended environment, its security requirements, and the level of confidence (i.e., the evaluation assurance level) that the product or site satisfies the security requirements stated in the (site) security target.

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Recognition of the Certificate

Presence of the Common Criteria Recognition Arrangement (CCRA) and the SOG-IS logos on the certificate indicates that this certificate is issued in accordance with the provisions of the CCRA and the SOG-IS Mutual Recognition Agreement (SOG-IS MRA) and will be recognised by the participating nations.

International recognition

The CCRA was signed by the Netherlands in May 2000 and provides mutual recognition of certificates based on the Common Criteria (CC). Since September 2014 the CCRA has been updated to provide mutual recognition of certificates based on cPPs (exact use) or STs with evaluation assurance components up to and including EAL2+ALC_FLR.

For details of the current list of signatory nations and approved certification schemes, see <u>http://www.commoncriteriaportal.org</u>.

European recognition

The SOG-IS MRA Version 3, effective since April 2010, provides mutual recognition in Europe of Common Criteria and ITSEC certificates at a basic evaluation level for all products. A higher recognition level for evaluation levels beyond EAL4 (respectively E3-basic) is provided for products related to specific technical domains. This agreement was signed initially by Finland, France, Germany, The Netherlands, Norway, Spain, Sweden and the United Kingdom. Italy joined the SOG-IS MRA in December 2010.

For details of the current list of signatory nations, approved certification schemes and the list of technical domains for which the higher recognition applies, see <u>https://www.sogis.eu</u>.



1 Executive Summary

This Certification Report states the outcome of the Common Criteria security evaluation of the CyberArk Privileged Access Manager – Windows Components including PSM v14.0.0.9, CPM v14.0.0.9 and PVWA v14.0.0.32. The developer of the CyberArk Privileged Access Manager – Windows Components including PSM v14.0.0.9, CPM v14.0.0.9 and PVWA v14.0.0.32 is CyberArk Software Ltd. located in Petach-Tikva, Israel and they also act as the sponsor of the evaluation and certification. A Certification Report is intended to assist prospective consumers when judging the suitability of the IT security properties of the product for their particular requirements.

The TOE is a software-based solution that runs on Windows and is a component of CyberArk's Privileged Access Manager (PAM) Solution. PAM enables organizations to secure, provision, control, and monitor all activities associated with privileged identities used in enterprise systems and applications.

The TOE is composed of the PAM components Privileged Session Manager (PSM), Password Vault Web Access (PVWA), and Central Policy Manager (CPM). PSM is the part of PAM that enables organizations to secure, control, and monitor privileged access to network devices over RDP connections. CPM automatically enforces enterprise policies for password management. PVWA is the web interface of PAM that provides a single console for requesting, accessing, and managing privileged passwords throughout the environment.

The TOE has been evaluated by SGS Brightsight B.V. located in Delft, The Netherlands. The evaluation was completed on 03-07-2024 with the approval of the ETR. The certification procedure has been conducted in accordance with the provisions of the Netherlands Scheme for Certification in the Area of IT Security *[NSCIB]*.

The scope of the evaluation is defined by the security target *[ST]*, which identifies assumptions made during the evaluation, the intended environment for the CyberArk Privileged Access Manager – Windows Components including PSM v14.0.0.9, CPM v14.0.0.9 and PVWA v14.0.0.32, the security requirements, and the level of confidence (evaluation assurance level) at which the product is intended to satisfy the security requirements. Consumers of the CyberArk Privileged Access Manager – Windows Components including PSM v14.0.0.9, CPM v14.0.0.9 and PVWA v14.0.0.32 are advised to verify that their own environment is consistent with the security target, and to give due consideration to the comments, observations and recommendations in this certification report.

The results documented in the evaluation technical report *[ETR]*¹ for this product provide sufficient evidence that the TOE meets the assurance requirements listed in section 2.9 for the evaluated security functionality, and conforms to the *[PP_APP]* and *[PKG_TLS]*.

The evaluation was conducted using the Common Methodology for Information Technology Security Evaluation, Version 3.1 Revision 5 *[CEM]* for conformance to the Common Criteria for Information Technology Security Evaluation, Version 3.1 Revision 5 *[CC]* (Parts I, II and III).

TrustCB B.V., as the NSCIB Certification Body, declares that the evaluation meets all the conditions for international recognition of Common Criteria Certificates and that the product will be listed on the NSCIB Certified Products list. Note that the certification results apply only to the specific version of the product as evaluated.

¹ The Evaluation Technical Report contains information proprietary to the developer and/or the evaluator, and is not available for public review.



2 Certification Results

2.1 Identification of Target of Evaluation

The Target of Evaluation (TOE) for this evaluation is the CyberArk Privileged Access Manager – Windows Components including PSM v14.0.0.9, CPM v14.0.0.9 and PVWA v14.0.0.32 from CyberArk Software Ltd. located in Petach-Tikva, Israel.

The TOE is comprised of the following main components:

| Delivery item type | Identifier | Version |
|-----------------------|--|---|
| Software | CyberArk Privileged Access Manager – Windows Components including PSM v14.0.0.9, CPM v14.0.0.9 and PVWA v14.0.0.32 | PSM v14.0.0.9 CPM v14.0.0.9 PVWA v14.0.0.32 |

To ensure secure usage a set of guidance documents is provided, together with the CyberArk Privileged Access Manager – Windows Components including PSM v14.0.0.9, CPM v14.0.0.9 and PVWA v14.0.0.32. For details, see section 2.5 of this document.

2.2 Security Policy

The TOE provides the following security functions:

2.2.1 Cryptographic Support.

The TOE uses the CAVP-validated cryptographic algorithm provided by its OpenSSL FIPS Object Module with CyberArk libraries. The libraries are used to support the establishment of trusted channels and paths to protect data in transit. In the evaluated configuration, the TOE's cryptographic libraries are used by the TLS client connection to the Digital Vault Server from PSM, CPM, and PVWA.

2.2.2 User Data Protection.

The TOE encrypts all sensitive data stored in non-volatile memory. The TOE limits its access to network connectivity when accessing the platform's hardware resources. The network connection is used for communications from the TOE to the Digital Vault Server, the TOE to the target devices, and the user/administrator to the TOE.

2.2.3 Identification and Authentication.

To validate the Digital Vault Server's certificate during the TLS handshake, the TOE implements functionality to validate X.509 certificates. The TOE uses a CRL to check certificate revocation status and does not establish a connection to the Digital Vault Server when the CRL is unavailable. The same functionality is used by CPM when it connects to the Digital Vault Server to manage passwords.

2.2.4 Security Management.

The TOE is configured with default file permissions already in place and does not provide default credentials for authentication. The TOE relies on PVWA for storing and setting configuration options for PSM and CPM. Administrators can manage various parts of the TOE's functionality using the PVWA interfaces.

2.2.5 Privacy.

The TOE does not store or transmit any Personally Identifiable Identification (PII).



2.2.6 Protection of the TSF.

The TOE leverages anti-exploitation capabilities provided by the OS. The TOE provides integrity for installation and software updates.

2.2.7 Trusted Path.

The TOE relies on the IIS service in the OE to provide a trusted path for communications to the TOE using TLS. The TOE also relies on the RDP Client in the OE to provide a trusted channel for communications from the TOE to a remote target using TLS. The TOE provides its own trusted channel between each TOE component to the Digital Vault Server over TLS.

2.3 Assumptions and Clarification of Scope

2.3.1 Assumptions

The assumptions defined in the Security Target are not covered by the TOE itself. These aspects lead to specific Security Objectives to be fulfilled by the TOE-Environment. For detailed information on the security objectives that must be fulfilled by the TOE environment, see section 3.2 of the *[ST]*.

2.3.2 Clarification of scope

The evaluation did not reveal any threats to the TOE that are not countered by the evaluated security functions of the product

2.4 Architectural Information

Below is a logical diagram of the TOE in its operational environment:



PVWA provides web-based administrator access to manage and configure PAM remotely over a web browser by providing access to policy and platform management features. PVWA identifies the administrator during authentication by checking the submitted credentials against what is stored in the Digital Vault Server or by having the Digital Vault Server check the credentials against the external authentication server.



PSM is used to establish RDP connection to a remote target. PSM separates the users from remote targets and stores the remote target's password in the Digital Vault. When a user connects to a remote target, PSM retrieves the remote target's password from the Digital Vault using TLS through port 443, so PSM enables connections to privileged devices without having to divulge the passwords to the user. PSM records the activities that are performed in the privileged session and uploads the recording to the Digital Vault Server, where they are accessed and viewed by authorized users.

CPM enforces password policy. Administrators can configure security and compliance policies for all accounts' passwords. The policies, which specify minimum password requirements such as length, expiration, complexity, and others, are stored in the Digital Vault Server. CPM enforces policies by automatically changing passwords and storing the passwords within the Digital Vault Server. Each password changed by the CPM will be stored in Digital Vault and it will be updated in the remote target machine where this account exists. CPM uses a credential file to securely store its credentials to authenticate to Digital Vault, and once authenticated, CPM communicates with Digital Vault for retrieving and updating the passwords and password policies on the remote targets.

2.5 Documentation

The following documentation is provided with the product by the developer to the customer:

| Identifier | Version |
|---|--|
| Privileged Access Manager – Windows Components Common Criteria Guide | V1.6, May 2024 |
| PAM Self-Hosted v14.0 | A8474D5E4B6532ED3402D38B46F7DB15F 650CA75EBD0372BB891F3ECDC7089CE, 25-Jan-2024 |

2.6 IT Product Testing

Testing (depth, coverage, functional tests, independent testing): The evaluators examined the developer's testing activities documentation and verified that the developer has met their testing responsibilities.

2.6.1 Testing approach and depth

Since the TOE conforms to [*PP_APP*] which requires exact conformance, the evaluator tested CyberArk Privileged Access Manager – Windows Components including PSM v14.0.0.9, CPM v14.0.0.9 and PVWA v14.0.0.32, hosted on a Windows machine, following the requirements mandated by [*PP_APP*] and [*PKG_TLS*]. The evaluator performed all the tests on the TOE's version.

Some special crypto tests are performed on a special crypto library build. It is verified the special crypto build and the crypto library used in the TOE software is equivalent.

2.6.2 Independent penetration testing

The vulnerability assessment is performed following the guideline provided in [PP_APP], based on the following hypotheses:

- Type 1: Public Vulnerability based
- Type 2: Tool Generated
- Type 3: Virus scanner

The evaluator performed all the tests (independent and penetration tests) in the period 17th March 2024 until 26th March 2024, with about 1 man-week (40 man-hour) in total for testing and reporting. During test campaign, 100% of the total time was spent on software (logical) attacks.

Penetration tests were created based on the vulnerabilities that are applicable to an attacker possessing a Basic attack potential and according to [PP_APP] work units of AVA_VAN.

No exploitable vulnerabilities were found.



2.6.3 Test configuration

Tests were executed as shown in the figure, below. An external Kali Linux device is part of the test environment. Purpose of this machine is the management and testing device, used as TLS server and client to send over the unsupported cipher suites. Also used for penetration testing tools, such as: Metasploit. All three components are installed in the same Windows server, and the connection between these components and Digital Vault Server is protected.



2.6.4 Test results

The testing activities, including configurations, procedures, test cases, expected results and observed results are summarised in the *[ETR]*, with references to the documents containing the full details.

The developer's tests and the independent functional tests produced the expected results, giving assurance that the TOE behaves as specified in its *[ST]* and functional specification.

No exploitable vulnerabilities were found with the independent penetration tests.

2.7 Reused Evaluation Results

There is no reuse of evaluation results in this certification.

2.8 Evaluated Configuration

The TOE is defined uniquely by its name and version number CyberArk Privileged Access Manager – Windows Components including PSM v14.0.0.9, CPM v14.0.0.9 and PVWA v14.0.0.32. Users must follow the guidance documents listed in section 2.5 of this document.

2.9 Evaluation Results

The evaluation lab documented their evaluation results in the *[ETR]*, which references an ASE Intermediate Report and other evaluator documents.

The verdict of each claimed assurance requirement is "Pass".

Based on the above evaluation results the evaluation lab concluded the CyberArk Privileged Access Manager – Windows Components including PSM v14.0.0.9, CPM v14.0.0.9 and PVWA v14.0.0.32, to be **CC Part 2 extended**, **CC Part 3 extended**, and to meet the requirements of **ASE_INT.1**, **ASE_CCL.1**, **ASE_SPD.1**, **ASE_OBJ.1**, **ASE_ECD.1**, **ASE.REQ.1**, **ASE.TSS.1**, **ADV_FSP.1**,



AGD_OPE.1, AGD_PRE.1, ALC_CMC.1, ALC_CMS.1, ALC_TSU_EXT.1, ATE_IND.1, and AVA_VAN.1. This implies that the product satisfies the security requirements specified in Security Target *[ST]*.

The Security Target claims exact conformance to the Protection Profile [*PP_APP*], and to the functional package [*PKG_TLS*]. All applicable NIAP Technical Decisions issued before 2024-06-01 have been addressed.

2.10 Comments/Recommendations

The user guidance as outlined in section 2.5 of this document contains necessary information about the usage of the TOE. Certain aspects of the TOE's security functionality, in particular the countermeasures against attacks, depend on accurate conformance to the user guidance of both the software and the hardware part of the TOE. There are no particular obligations or recommendations for the user apart from following the user guidance. Please note that the documents contain relevant details concerning the resistance against certain attacks.

In addition, all aspects of assumptions, threats and policies as outlined in the Security Target not covered by the TOE itself must be fulfilled by the operational environment of the TOE.

The customer or user of the product shall consider the results of the certification within his system risk management process. For the evolution of attack methods and techniques to be covered, the customer should define the period of time until a re-assessment for the TOE is required and thus requested from the sponsor of the certificate.

The strength of the cryptographic algorithms and protocols was not rated in the course of this evaluation. This specifically applies to the following proprietary or non-standard algorithms, protocols and implementations: **none**, which are out of scope as there are no security claims relating to these.



3 Security Target

The CyberArk Software Ltd. Privileged Access Manager – Windows Components including Privileged Session Manager (PSM) v14.0, Central Policy Manager (CPM) v14.0, and Password Vault Web Access (PVWA) v14.0 Security Target, (no doc ID), v1.8, 2024-06-13, *[ST]*, is included here by reference.

4 Definitions

This list of acronyms and definitions contains elements that are not already defined by the CC or CEM:

| CPM | Central Policy Manager |
|-------|---|
| DVS | Digital Vault Server |
| ІТ | Information Technology |
| ITSEF | IT Security Evaluation Facility |
| JIL | Joint Interpretation Library |
| NSCIB | Netherlands Scheme for Certification in the area of IT Security |
| PAM | Privileged Access Manager |
| PP | Protection Profile |
| PSM | Privileged Session Manager |
| PSMP | Privileged Session Manager Proxy |
| PVWA | Password Vault Web Access |
| SSH | Secure Shell |
| TOE | Target of Evaluation |



5 Bibliography

This section lists all referenced documentation used as source material in the compilation of this report.

| [CC] | Common Criteria for Information Technology Security Evaluation, Parts I, II and III, Version 3.1 Revision 5, April 2017 |
|-----------|---|
| [CEM] | Common Methodology for Information Technology Security Evaluation, Version 3.1 Revision 5, April 2017 |
| [ETR] | Evaluation Technical Report CyberArk Privileged Access Manager v14.0 – Windows Components including PSM v14.0.0.9, CPM v14.0.0.9 and PVWA v14.0.0.32 – NIAP PP_APP_v1.4, 24-RPT-357, v4.0, 2024-06-21 |
| [NSCIB] | Netherlands Scheme for Certification in the Area of IT Security, Version 2.6, 02 August 2022 |
| [PKG_TLS] | NIAP Functional Package for Transport Layer Security, v1.1, 2019-03-01 |
| [PP_APP] | NIAP Protection Profile for Application Software, v1.4 (PP_APP), 2021-10-07 |
| [ST] | CyberArk Software Ltd. Privileged Access Manager – Windows Components including Privileged Session Manager (PSM) v14.0, Central Policy Manager (CPM) v14.0, and Password Vault Web Access (PVWA) v14.0 Security Target, (no doc ID), v1.8, 2024-06-13 |

(This is the end of this report.)